

Management Framework Policy

This Policy supports our Purpose to:

‘Connect Lives, Unlock the future: Providing everyday journeys, bringing people and places together’

Quality, Information Security & Knowledge Management - Enabling a culture of business excellence and robust governance to assure customer and stakeholder satisfaction.

Effectively managing our information risk as part of everyday practice, supporting well informed risk-based decision making.

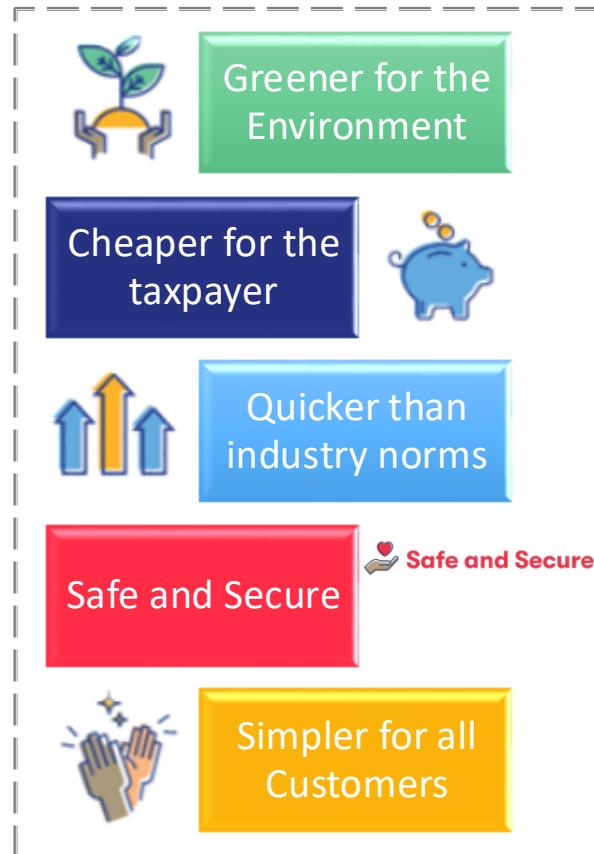
Utilising information management processes to predict business scenarios and validate and drive strategy

Risk – To reduce threat exposure and capitalise on opportunities

Ensuring risk management is an integral, visible and consistent part of management activities across the EWR Organisation.

Health & Safety – Striving to provide a safe and healthy environment for our people, ensuring that everyone arrives, works and goes home safe, healthy and secure every day.

Always working safely is EWR Co’s commitment and a key element of our ‘Safe & Secure’ outcome.



Environment - To provide and promote cleaner, greener travel solutions

Designing, constructing, operating and maintaining compliantly. To minimise negative environmental impact, protect the environment, prevent pollution and create opportunities for environmental improvement.



Social Value - To improve people's lives - starting now

To minimise negative impacts and create positive outcomes for local communities, lineside neighbours, customers, employees, and people in our supply chain over the enterprise lifecycle.

Inclusion - To embed Inclusion in all we do

To carry out a coordinated approach to the delivery of Inclusion across EWR organisation and programme, adopting a holistic and whole-life approach

Innovation - Enabling the future of rail at EWR

Embedding a culture of innovation to support our ambition to be a learning organisation. We will seek opportunities to deploy solutions that drive value and positive impact, leading to progressive change in the rail industry

We are committed to:

- Delivering our Outcomes, Living our Values and taking the needs of our stakeholders and interested parties into account
- Ensuring the principles of this policy are embraced and a positive culture is established and embedded
- Complying with legislation and our compliance obligations
- Adopting an Enterprise approach to ensure effective, whole life management and delivery of the railway
- Communicating this Policy, our strategic priorities & our goals throughout our Enterprise
- Active consultation and participation throughout our Enterprise
- Integrating Sustainability into our activities and decisions
- Appropriately sharing learning with the wider industry and interested parties
- Making resources available to implement and review this policy, ensuring it remains adequate and effective
- Continual improvement of our processes to enhance performance

The EWR Co annual Business Plan articulates our priorities, objectives and targets for the coming year.

The above commitments are supported by EWR Co internal processes and led by our Executive team.



David Hughes
CEO
Feb 2025

Quality, Information Security & Knowledge Management	Risk	Health and Safety	Environment	Social Value
We standardise data sources and minimise data duplication, integrating our systems wherever possible	We manage risk and uncertainty delivering a new high-quality railway with incomplete knowledge of future events, in a complex environment and within funding and timing constraints	We understand and fulfil our legal obligations and strive to continually exceed all minimum requirements, seeking and adopting the best possible Health and Safety practices	We protect and enhance biodiversity through the maintenance of healthy ecosystems (wildlife habitats, soil, land and water resources)	We support ethical and inclusive economic growth that tackles inequalities (utilising local and small, medium size businesses and creating jobs)
We maintain a collaborative, transparent supply chain assessment process and partnership structure, maintaining Clear information borders with external partners and stakeholders	We are committed to implementing an enterprise risk management culture, adopting best practice in the identification, evaluation and effective management of risk	We give our people the training, knowledge, skills and resources necessary to work safely and to thrive	We will deliver a net zero carbon railway	We provide STEM education & skills-based training to increase the number of young local people entering the rail and construction industries and improve access for those traditionally excluded
We have a robust governance framework for assuring compliance to all legal and regulatory requirements	We utilise risk governance frameworks, systems, tools and methods to drive effective risk management behaviour within the organisation	We promote a 'just culture' and pledge to be a learning organisation	We consider current and future climate change impacts to maintain the value of assets throughout the project lifecycle and ensure business and service functionality	We improve community health, safety and wellbeing (including customer, employees, supply chain)
We provide the resources, training, tools and techniques to enable our colleagues to continually improve their skills and competencies	We support individuals and teams to identify and manage threats and opportunities relevant to their own objectives	We care about our people and always put their mental health and wellbeing first	We enhance the quality of landscapes and townscapes, whilst maintaining the historic environment	We improve equality of opportunity, where everyone can participate in EWR equally, confidently and independently
We promote innovation and continual improvement identifying and quickly capitalising on opportunities	We deploy dynamic risk management analysis, escalation and reporting to improve transparency and inform decision making.	Our people act decisively to eliminate workplaces hazards and reduce health and safety risks	We implement circular economy principles to optimise resource value, minimise impact and preserve resources	We will ensure employment is fair and ethical across the programme
Our internal audit programme assesses the effectiveness of our management system and addresses inefficiencies	We provide clear evidence to all stakeholders that EWR Co recognises, understands and is controlling the risks associated with the Scheme	Our people lead by example through their own safe behaviours and acts, challenging unsafe behaviours and acts in others: they don't walk by	We are a good neighbour and contribute to the wellbeing of our communities	We will design and deliver products and services that meet the needs of a diverse range of customers and that are delivered in an inclusive way, accessible to everyone
We ensure information is high quality and managed to ensure it is consistent and timely thus maximising its value	We assist in reducing threats to the Scheme's cost, schedule and quality, identifying and capturing opportunities to deliver on time and within funding limits	Our people stop work if they feel it is unsafe		We will put people at the heart of East West Rail right from the start. Our culture recognises and values inclusivity for our customers, supply chain, team and the communities we serve
We effectively identify and manage our customer requirements		We support our company vision, values and objectives of being safe, healthy and secure.		