

**east**  
**west**  
**RAIL**

**[eastwestrail.co.uk](http://eastwestrail.co.uk)**



# Bedfordshire Local Representatives Group

## Meeting #14

23rd January 2024

# 01. Welcome and today's agenda

# Today's agenda

**01.**  
**Welcome and today's agenda**

---

**02.**  
**Housekeeping**

---

**03.**  
**General Updates**

---

**04.**  
**Review of actions from previous meetings**

---

**05.**  
**Topic – Door to Door Connectivity**

---

**06.**  
**Closing remarks, future meetings  
and topics**

---

# 02. Housekeeping

# Housekeeping

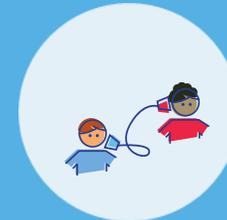
Thank you for attending

This is a virtual meeting.

- This meeting is being recorded.
- Please add your name and parish/ward you represent in the chat box for registration purposes.



Display your full name in username



Please use the mute function



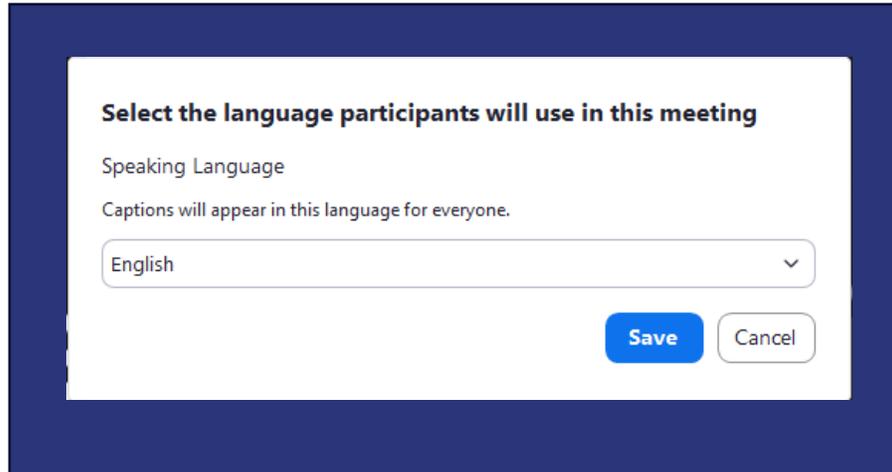
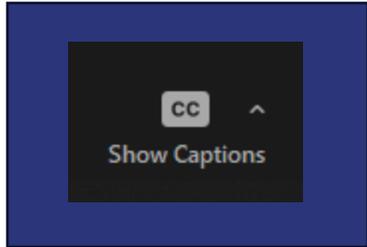
Use the 'Raise Hand' function if you want to raise a point during the meeting



Please do put your camera on if possible

# Enable captions

## A 'How to' Guide



Click 'Show Captions'



When prompted to select language, click your preference from the drop-down list and then click 'Save'.

Please note that the captions are auto-generated in real-time and may not be wholly accurate.

# 03. General updates

# General updates

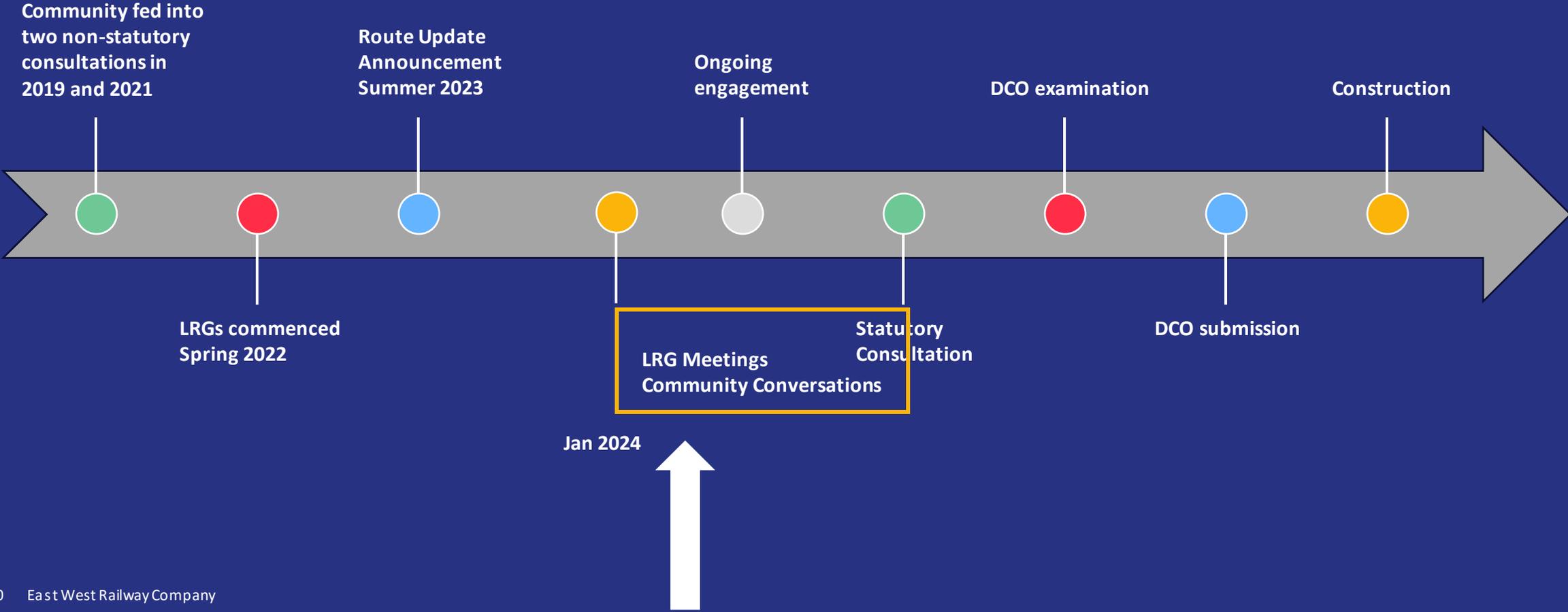
## East West Rail consultation programme

- EWR are continuing to develop proposals having carefully reviewed feedback from various sources such as the two non-statutory consultations, Local Representatives Groups, and community drop-in events.
- To further engage with the community, we will be launching a statutory consultation in the first half of 2024

## LRG Programme

- Hannah Staunton will be moving on from EWR from Feb
- Meeting invitations
- Future meetings- Look ahead

# Where we are in the process



# 04. Review of actions from previous meetings

# Outstanding actions

Meeting	No.	Action	Owner	Status
11	1	<p>EWR Co to arrange a conversation between EWR Co's and BFAre's geotechnical experts to cover their findings on ground conditions north and south of Bedford.</p> <p><i>Suggested approach to ask group what they would like to know from the geotechnical experts and we can compile a thorough written response back to you.</i></p>	EWR Co	<b>Ongoing</b> – This is being considered alongside the technical response to BFAre.

# Completed actions

Meeting	No.	Action	Owner	Status
13	1	<p><b>Action 1:</b> EWR Co to clarify why the details of Programme Wide Output Specification (PWOS) standards can't be shared publicly now and when this would be possible.</p> <p><i>We are not able to share this information as it is under review. It is changing significantly from the previous format and will be based on a combination of requirements and assumptions</i></p>	EWR Co	<p>Completed</p> <p>This was an action from mtg 12 which was answered- further clarification was needed and has been provided again</p>
13	2	<p><b>Action 2:</b> EWR Co to share the estimated cost difference between full track and targeted renewals on the Marston Vale Line (MVL).</p>	EWR Co	Completed
13	3	<p><b>Action 3:</b> EWR Co to provide a diagram of the Tempsford Variant with National Highways A428 scheme overlaid.</p>	EWR Co	<p>Completed</p> <p><i>Shared with summary note and available on the hub</i></p>

**05.**

# **Topic- Door to Door Connectivity**

**Robbie Gibb**

**Customer Service Delivery Executive**

# Recap: what is 'Door-to-Door Connectivity'?



Connectivity to and from stations



Promoting and enabling Active Travel

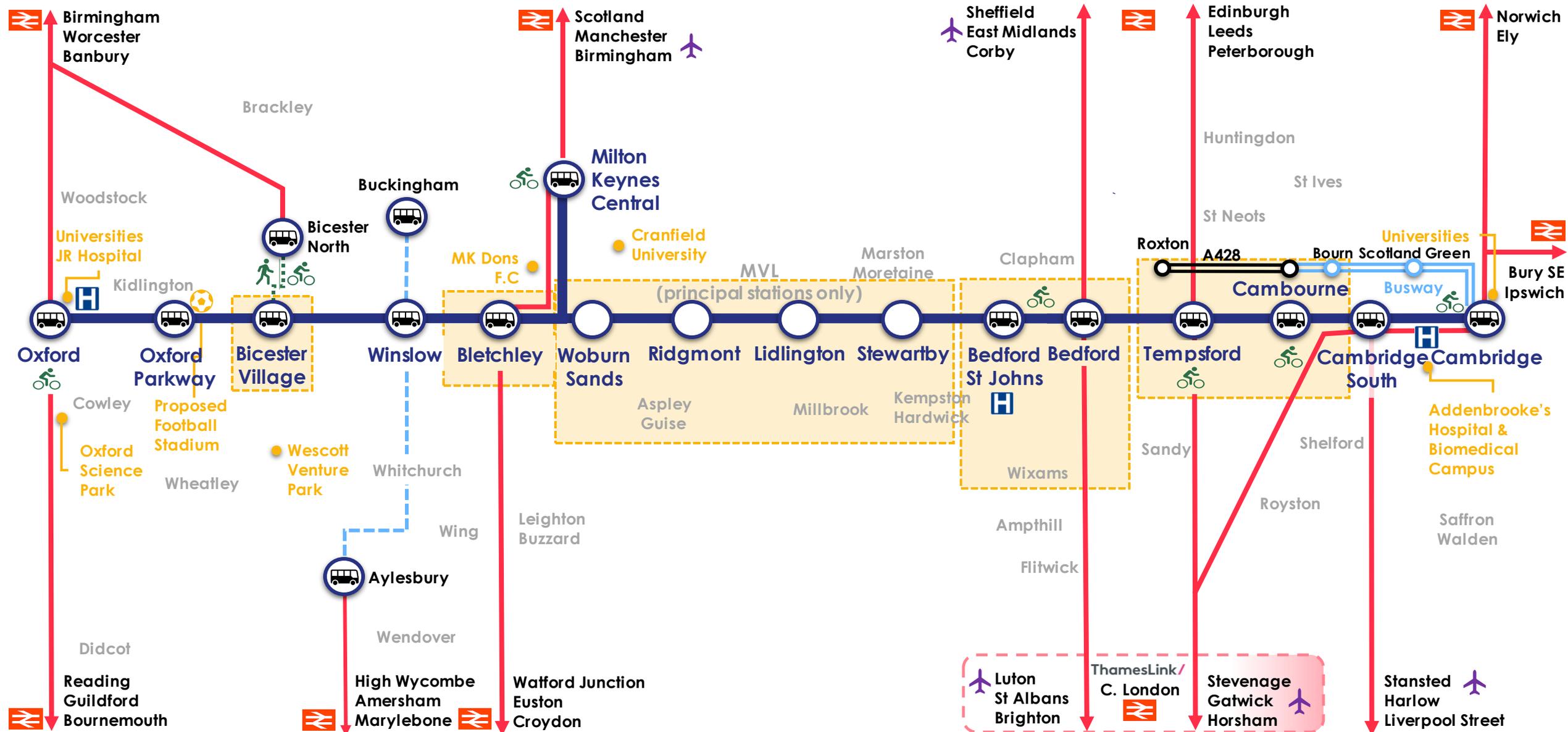


Maintaining community connectivity



# The big opportunity: EWR can be the catalyst to improve regional connectivity and prosperity

east  
west  
RAIL



# There are seven key principles informing our approach to delivering Door-to-Door Connectivity

1

Door-to-Door Connectivity will be **consistent and accessible to all**



2

**Customers will have a choice** of ways to travel to and from our stations, not precluding the private car, but focussed on sustainable modes.

3

We will be informed by **international best practice and innovation**, as well as current standards, to deliver an excellent offer.

4

We will mitigate the impact of severance, ensuring that **people can still get to the places that matter to them** without excessive disruption or diversion.

5

Our Door-to-Door Connectivity offer will **balance cost and benefit to deliver Value for Money**.

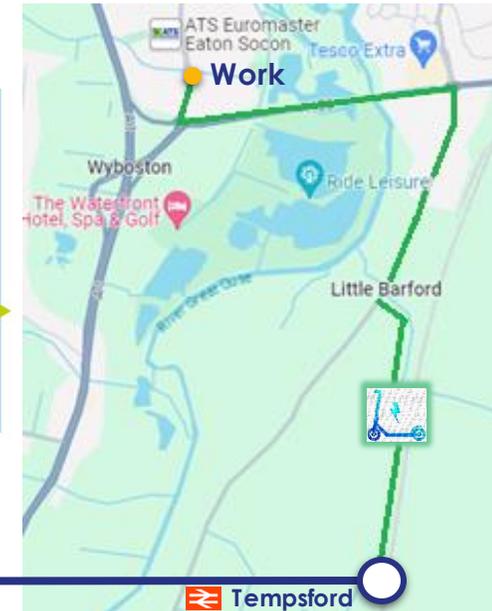
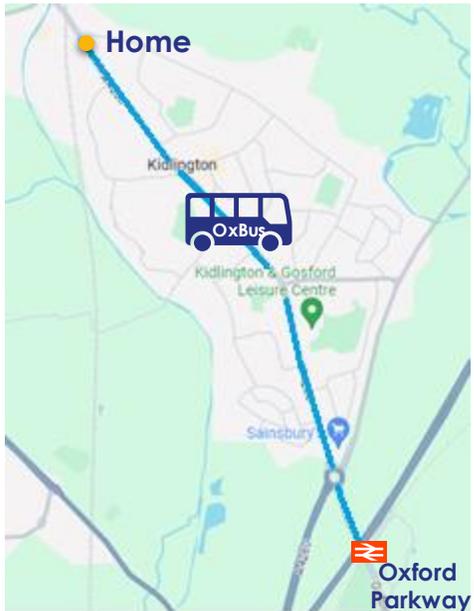
6

**We will incorporate futureproofing** so that what we offer can evolve with changing customer needs.

7

**We will collaborate across the region** so that each element of Door-to-Door Connectivity infrastructure is funded and delivered by the organisation best placed to do so successfully.

# Future customer journeys: What good looks like...



“It’s easy to plan my journey as all the information I need is in the same app – and I can pay for it all with one swipe”

“The bus is so convenient – fast, regular and comfortably... it’s even got screens to tell me about train times”

“The bus stops right outside the station building – through the gates using my app and onto the platform”

“The train to Tempsford is really comfortable and spacious too, plenty of space if I bring my bike next time”

“My app tells me there’s an e-scooter available at the Tempsford mobility hub – I book it with one swipe”

“The last part of my journey – a smooth ride along the safe cycle path and at the end one last swipe and the app charges me the best fare for my entire trip”

# Thank You

## Questions and comments

### Questions from Nicola Gribble

- Please define the catchment area for the stations in terms of door-to-door connectivity and define 'Door-to-Door Connectivity' in a way that I may explain fully to my residents, especially the elderly & disabled.
- Please explain how the villages of North Bedfordshire will benefit from Door-to-Door Connectivity given we do not have an adequate public transport network or safe cycleways.
- Please explain how the additional infrastructure such as buses, cycleways, secure cycle storage etc. will be funded both now and in the future.

**07.**

**Closing remarks, future  
meetings and topics**

## Submitted Question:

Received 31/01/24

Dr Joni Pelham

*Could we perhaps touch on why the Varsity Alignment has not been examined more closely.  
I would value a discussion.*

Received 31/01/24

Peter Norris

- LRG #13 records. Why was the customary transcript (see LRG meetings 2-12) omitted? To compound matters the Meeting Summary Note referred only Parish and Ward group members as attendees making it impossible for community members to gauge who said what. The corresponding Bedford Town LRG notes are more to the standard required .
- PWOS Restitution. When will the PWOS be reconfirmed in good time for the forthcoming Statutory Consultation?
- Which quarter of this year will see the Statutory Consultation launched and how many weeks will the public consultation span please?
- The c.£70M estimated saving by not upgrading the MVL is acknowledged but what are the bounding points used in deriving this? How close to Bedford Midland station was considered?
- Action 1 from LRG #12 – When will the promised liaison opportunity between Geotechnical experts from EWR Co and BFARe be offered?

# Topics for future discussion

**Meeting #15 onwards:**

---

**Discussion:** Other topics for future meetings

---

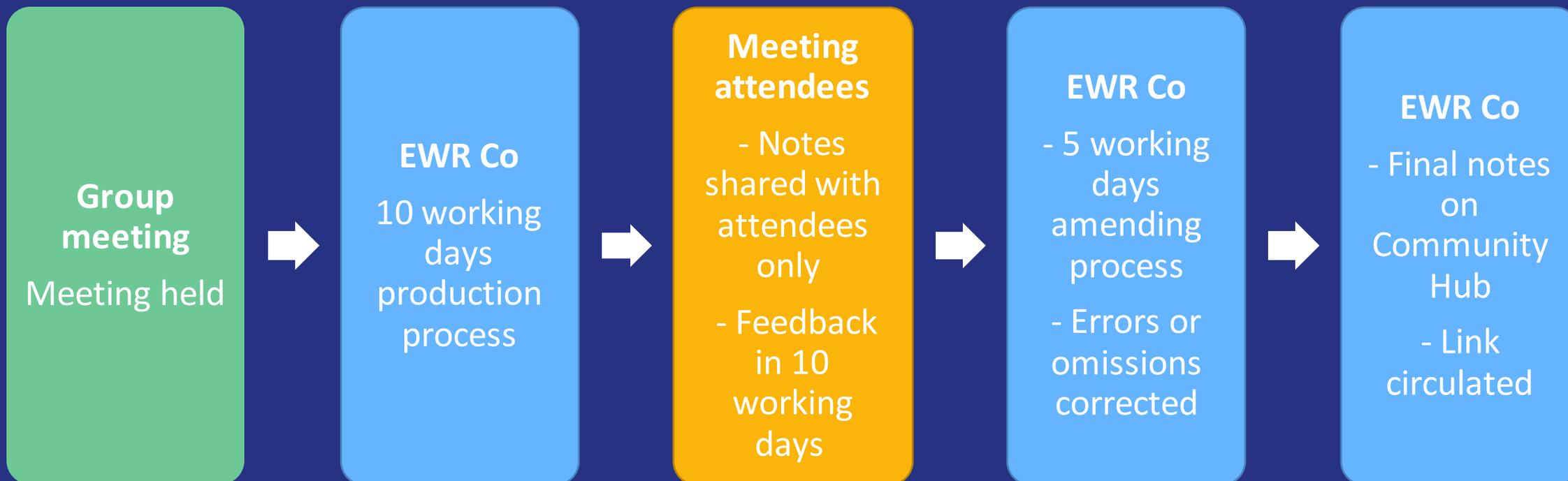
**Agreed frequency:** Quarterly meeting- look to schedule the next 2 meetings and confirm dates via a poll

---

**Outcomes:**

**Actions:**

# Creating meeting notes



# We're always here

All the Group's relevant documents will be available on its **Community Hub** site.

We will notify you when available.



# Got a question?

If you have any questions about the Group, please email:

[localrepresentativesgroups@eastwestrail.co.uk](mailto:localrepresentativesgroups@eastwestrail.co.uk)

If you have any questions about the project, please email:

[contact@eastwestrail.co.uk](mailto:contact@eastwestrail.co.uk)

Or you can also call us on **0330 134 0067**